

QUESTIONS AND ANSWERS
RFP#16-09-16
Mobile TCP-IP Gateway.

1. Will the physical or virtual servers be provided by the City of Roanoke?

A. Yes. The City will likely implement virtual servers.

1.a. Do you want the response to include hardware if a physical server infrastructure is desired?

A. The City requests that Offerors include all components of their proposed solution in the proposal.

1.a.i. If so rack or tower?

A. Rack

2. There appears to be a conflict in the RFP request. In one area cellular connectivity is requested and in another section it refers to radio. Does the City of Roanoke have cellular deployed?

A. Yes, we have cellular deployed

2.a. If you do not currently have cellular deployed are you looking for cellular gateways to be part of the response?

A. Not applicable.

3. How many and what type of devices are you looking to license? (Laptops, tablets, phones)(IOS, Windows, Android)

A. The City anticipates licensing laptops and tablets. Proposals should include supported operating systems.

3.a. Please indicate the type of device and O/S (IE: 10 Police Panasonic CF-31s with Windows O/S)

A. See below.

- 30 Panasonic 31CM/ Windows O/S

- 30 Panasonic 30W/ Windows O/S

- 45-50 GTACs, CF19s, CF31s/ Windows O/S

4. What criteria is required for a successful audit?

A. The City is requesting that Offerors provide the criteria they provide with the proposed solution.

5. Is two factor authentication already in place or are you looking for the solution to provide the software and hardware to achieve this?

A. The City does not currently have a two-factor authentication in place and are looking for a solution to achieve this.

5.a. Do you have a desired authentication method?

A. **No.**

6. I define persistence as the ability to move from one network to another without re-authenticating the user or requiring any other applications be restarted and without the loss of any data? How does Roanoke define persistence?

A. **The City agrees with this definition.**