

September 16, 2016

## QUESTIONS AND ANSWERS

Request For Proposal: RFUP 16-11-02  
Outreach Case Management

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1. What does this question mean? "The desired system must have copy/paste functionality for each file type supported"

**Answer:** This means that the City would like to be able to either upload the supported file types (MS Word documents, PDFs, etc) or be able to copy the information out of those file types and paste them into the case management system.

2. What does this question mean? "Date fields shall be selectable from a dropdown calendar"

**Answer:** This means that, for fields that represent specific dates (i.e. Intake date: September 16, 2016), the City would be able to click on the field and a drop down calendar will appear so that the date may be selected.

3. "System must support Microsoft SQL relational database management system." Is this requirement in the RFP?

**Answer:** Yes. Microsoft SQL relational database management system is a requirement per RFUP # 16-11-02.